

# Bring Out the *Very Best* in Your Team!



***Ken Warren BA, M Soc Sc, CSP is a Relationships Specialist who helps teams to perform at their very best.***

Through his enjoyable, interactive and practical speaking programs, Ken will help your people to:

- ✓ Build even stronger, more positive and effective teams
- ✓ Handle difficult conversations in a more confident and positive way
- ✓ Enhance their resilience and well-being at work



## *Ken's Most Popular Topics*



**Building Stronger,  
More Positive and  
Effective Teams**

**Do you have a great team already, but are looking for ways to improve? Or is your team dealing with significant challenges?** In this best-practice program, you will learn how to take engagement and productivity to a much higher level, foster honest communication and openness to feedback, and build a team culture that is more positive, supportive and collaborative.



**Dealing with  
Demanding and  
Aggressive Clients**

**Do you work with school parents or clients who become upset, demanding or aggressive?** If so, learn how to minimise the risk of problems occurring, defuse the strong emotions of others, respond confidently to people making unreasonable demands, reduce the risk of escalated behaviour, and build more supportive, working relationships.



**Difficult Conversations  
Made Easy**

**Do you want to feel more confident in handling difficult conversations well with colleagues?** If so, learn best practice approaches for increasing people's receptiveness to feedback, communicate with greater confidence, respond well to defensive behaviour when it occurs, and achieve outcomes you will be much happier with.



**It's All About  
Relationships: Building  
Positive, Respectful  
Relationship at Work**

**Do you want to build even stronger, more positive relationships at work?** Learn how to work more easily with the different personalities in your team, work through difficulties before they become major concerns, overcome upsets and get relationships back on track, and build even stronger, more positive, team relationships.



**Enhance Your Resilience  
and Safeguard Your  
Well-being**

**Is your workplace dealing with major change, high workloads or other significant stressors?** Learn how to take advantage of the protective factors that safeguard our well-being, respond well to challenges when they arise, and contribute positively to your own well-being and that of your colleagues.



Contact Ken through 0406 402 800 or [ken@positivepeoplesolutions.com.au](mailto:ken@positivepeoplesolutions.com.au)

## About Ken ...



Ken believes that relationships are at the core of everything we do.

He says that the quality of team relationships has a direct effect on morale, team performance and service delivery.

Ken has spent his entire career helping people to work more easily with others and build stronger, more positive, working relationships.

He draws on over 30 years of experience ...

- Managing his own teams in the government, community and business sectors
- Coaching leaders on how to bring out the best in their teams
- Assisting workplaces dealing with major change, high workloads, and challenging clients.
- Counselling people with relationship difficulties at home or work
- Writing for leadership journals and newspapers around Australia

Ken speaks at conferences and workplaces throughout Australia, particularly in the Education, Health, and Community sectors.

He has helped thousands around Australia to respond well to the people challenges that can arise in workplaces and build even stronger, more positive and effective teams.

When booked to speak, Ken always customises his programs to the needs of the audience, acknowledges what they are doing right, and defines challenges in face-saving ways, before exploring best practice for the future.

With Ken, you can be assured of enjoying a quality speaker. He is a Past Qld State President of the Professional Speakers Association, where he is accredited as a Certified Speaking Professional - a recognition achieved by less than 7% of professional speakers.

Ken is a great speaker for your next Conference or in-house training day.

Your people will enjoy his humour and stories, his interactive and conversational style, and find his ideas easy to put into practise.

## What People Are Saying

"The day our leadership teams spent with Ken was one of the most productive, professional development opportunities we have had in recent years. Ken's presentations were engaging, humorous, evidence-based and, above all, practical. Ken designed each presentation to meet our school's specific needs and every participant walked away with strategies that could be immediately implemented."

**Beruria Tenenbaum, Head of Secondary School, Beth Rivkah College, Melbourne**

"Nothing beats real world, hands-on experience and Ken has lots of this!"

**Alexis Mulhearn, Intervention Plan Supervisor, Department Attorney General & Justice, Parramatta**

"Ken did a fantastic job launching our Conference. His keynotes on Teamwork demonstrated his insights into our challenges as well as his obvious experience. His messages tied in beautifully to the theme of our Conference, we enjoyed his humour, and the feedback we received was resoundingly positive!"

**Deborah Carter, Team Leader Education and Research, NSW Operating Theatre Association, Sydney**

## Some of Ken's other programs include ...

- Dealing with Major Workplace Change
- Delivering Exceptional Customer Service
- Conflict Resolution Made Easy
- Work-life Balance: Making Quality Living a Way of Life
- Becoming More Effective in Crazy-Busy Workplaces

**BOOK  
KEN  
NOW!**



**Positive  
People  
Solutions**

Ken is happy to have a chat about the needs of your workplace. He can be contacted through 0406 402 800 or [ken@positivepeoplesolutions.com.au](mailto:ken@positivepeoplesolutions.com.au)

Check out his free resources at [www.positivepeoplesolutions.com.au](http://www.positivepeoplesolutions.com.au)